

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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| Applicants: Lavorgna et al. | : | |
| | : | Art Unit: 3629 |
| Serial No.: 09/873,815 | : | |
| | : | Examiner: Tan D. Nguyen |
| Filed: June 4, 2001 | : | |
| | : | |
| For: SYSTEMS AND METHODS | : | |
| FOR MANAGING BUSINESS | : | |
| METRICS | : | |

AMENDMENT AFTER FINAL

Commissioner for Patents
P.O. Box 1450
Arlington, VA 22313

Applicants respectfully request entry and consideration of the following amendment submitted in response to the Office Action dated March 9, 2006 and made final.